



# FRONTIERS NORTH

ADVENTURES

## TERMS AND CONDITIONS

### True North Assurance

This applies to all new multi-day and package tour bookings with initial deposit paid on or after Oct. 1, 2021 and is limited to trips operated by Frontiers North Inc.

#### OUR TRUE NORTH PROMISE

We understand that travel plans change. As always, you can be assured that the safety and security of your clients remains our top priority. That is why we are putting our promise on paper—so you can book your client's trip with confidence and peace of mind that your trip deposit is safe with us!

#### TRUE NORTH DEPOSIT

The full amount of every initial deposit is eligible\* to remain on a trade partner's file for an unlimited time as a credit for future use.

#### 100% TRANSFERABLE. NO CHANGE FEES.

Every True North Deposit is 100% transferable\*\* and there are no change fees. Transfers may be made to:

- a different Frontiers North departure;
- a future year, or;
- a different traveller.

True North Deposit transfer requests can be made in writing to [info@frontiersnorth.com](mailto:info@frontiersnorth.com) up to 121 days before your client's scheduled departure date. The True North Deposit has no cash value and is valid on new bookings only. True North Deposits may not be combined with any other offer or promotion. Only one True North Deposit may be applied per guest per booking. If the value of the True North Deposit exceeds the total value of the per person price of the new booking, the unused portion of the True North Deposit shall be forfeited.

For our full [terms and conditions](#), visit [frontiersnorth.com](http://frontiersnorth.com).

\*At time of final payment, the True North Deposit is subject to Frontiers North's regular booking terms and conditions.

\*\*Subject to availability.

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